

## Terms and Conditions

Tariffs: Seasonal/unit rates apply.

Check-in: Is available from 2pm on the day of arrival. Check-out is 10am on the day of departure. Early check-in and /or check-out is by arrangement (subject to availability)

Cancellation/refund policy: Reservations cancelled more than 48 hours (24 hours for corporate) before the booked date incur no fee. Reservations cancelled within 48 hours (24 hours for corporate) will incur a cancellation fee of the full amount booked.

Reservations require the authorisation of a credit card withdrawal. No charge will be made against the card details unless the guest fails to arrive for the booked accommodation. Special conditions apply to Group quotations/reservations.

Changes in reservation term: Any change in reservation term will be treated as a new booking and additional charges may apply. Any extension to a booking is subject to availability of rooms. Earlier departure than the reserved date may not result in a refund unless the motel management approve and are able to relet the booked accommodation.

Smoking: As this is a smoke free complex. Please smoke outside away from open windows, doors and other guests, especially children. In the event of someone having smoked in the room we will engage a specialist cleaning company. We reserve the right to charge such costs and any resulting loss of income to the registered guest.

General: Visitors are permitted at the management discretion. The registered guest is responsible for the behaviour of all persons/visitors whilst on the property. All deliberate or reckless acts that result in damage to our property and any costs associated with inappropriate behaviour resulting in loss of income to the motel, will be charged to the registered guest.

Overdue Accounts: All accounts are payable on departure. We reserve the right to charge overdue/recovery fees on all accounts not paid by due date.